



THE BUTTERY

ROLE TITLE: Case Worker: Safe Haven

LOCATION: Woodburn

About the role

Join Our Safe Haven Team as a Case Worker and make a profound impact in the lives of those in distress. You'll have the opportunity to provide trauma-informed and person-centred care in a supportive drop-in service. Here's what makes this role special:

Meaningful Work: Provide compassionate care to participants experiencing distress

Diverse Challenges: We are a drop-in service so every day is different. Engage with a variety of systemic and practical issues, including criminal justice, trauma, homelessness, mental health, and substance use.

Essential Skills: Your ability to remain calm under pressure and make quick, informed decisions will be crucial.

Family friendly hours: There is no weekend work. Work 30 hours a week, Monday to Friday, from 9:00am to 3:30pm.

Dedicated debriefing time: From 3:00pm to 3:30pm, the Haven is closed, giving you valuable time for debriefing and note-taking.

Beautiful location: This position is based in Woodburn with occasional travel to other havens (Lismore, Mullumbimby and Murwillumbah) to cover staff leave.

About you: Selection Criteria

1. Diploma or higher tertiary qualification in areas such as AOD, social work, psychology, youth work or mental health
2. Current Driver's Licence, A satisfactory Criminal Record Check, Working with Children Check, COVID vaccination and First Aid certificate.
3. Two years' work experience in a community services, welfare, or mental health field with experience in the delivery of mental health support and/or a suicide prevention service
4. Demonstrated experience providing case management for persons with complex support needs and providing trauma-informed care
5. Demonstrated experience in referrals, promoting and educating stakeholders and building networks
6. Strong administrative skills, computer literacy in MS Office and proficient use of technology such as databases, video conferencing and mobile devices
7. Availability to work from 9.00-3.30 from Monday to Friday

Why staff love working with us

- ✓ Flexible working solutions to support work-life balance.
- ✓ Two extra annual leave weeks (pro rata) is provided to spend more time on holiday.
- ✓ Internal opportunities to transfer and work in other programs.
- ✓ Training and development opportunities.
- ✓ Access to external clinical supervision for direct service staff and Employee Assistance Program.
- ✓ Salary sacrifice benefits allow a 6-12% increase in take home pay. Staff receive an ATO-approved incentive and can access 15,899 of tax-free salary to pay a mortgage, rent, loan, credit card or school fees.
- ✓ A \$2,650 meal and accommodation card.
- ✓ The ability to package computer, phone, or novated vehicle lease costs.

Find out more:

For a position description, see

<https://www.buttery.org.au/employment-opportunities>

For any other queries, please contact

recruitment@buttery.org.au

This role is remunerated at SCHCDS Level 3 (\$37-40ph) depending on qualifications and experience with access to salary packaging to potentially increase your take home pay by another 5k).

How to apply:

Please use each of the selection criteria above as a heading and write a brief paragraph addressing each one in your cover letter. Please email your resume and cover letter to recruitment@buttery.org.au

Unfortunately, applications that do not address the selection criteria will not be considered.

Closing date: We will be processing applications every few days so we encourage you to apply at your earliest convenience so you don't miss out.